

QUESTIONS & ANSWERS

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Retail Store Solutions: 4690 Technical Solutions

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QUESTION: 67

A technical specialist has received a maintenance package that is supposed to correct a customer's problem. When validating the fix, in which mode should the maintenance be applied?

- A. Test
- B. Cancel
- C. Revert
- D. Accept

Answer: A

QUESTION: 68

You are preparing a PC controller to install 4690. Where can you find the appropriate BIOS setup?

- A. 4690 User's Guide
- B. CONTMATX document
- C. PCI/ISA Tips document
- D. 4690 Planning and Installation Guide

Answer: C

QUESTION: 69

A LAN Disk Rebuild (LDR) is attempted but fails before starting to copy files. Which two items could be an issue? (Choose two.)

- A. POS terminals are active.
- B. The LAN CCC type does not match.
- C. The node name specified does not match in configuration.
- D. The drive architecture does not match between controllers.

Answer: B, C

QUESTION: 70

During a 4690 demonstration, the customer expresses a concern that testing updates and fixes that were installed on a system could create other issues. The customer asks which facility is available on the system to manage updates. Which function within the 4690 operating system addresses this concern?

- A. LAN Disk Rebuild utility
- B. backup and restore feature
- C. Apply Software Maintenance
- D. multiple controller feature

Answer: C

QUESTION: 71

A technical specialist is planning a 4690 OS demonstration and needs to explain the hardware requirements for running classic mode versus enhanced mode. Where can this information be found?

- A. IBM Sales Manual
- B. IBM 4690 User's Guide
- C. IBM 4690 Programming Guide
- D. IBM 4690 Communications Guide

Answer: A

QUESTION: 72

A new feature is requested by the client that is not available in an IBM application. Which two resources are the best starting points to identify the level of effort required to implement the new feature? (Choose two.)

- A. User Forum
- B. RSS Business Partner
- C. Planning and Installation Guide
- D. National Retail Services Center (NRSC)

Answer: B, D

QUESTION: 73

The retailer wants to monitor all store hardware, including the peripheral devices on the IBM POS terminals, from their HQ location. They have IBM Director and IBM Remote Management Agent (RMA) installed at their HQ. They are running IBM 4690 OS V5R2 in their POS store controllers and have IBM SurePOS 700 terminals. Which two devices can be reported on at their current OS level? (Choose two.)

- A. MSR
- B. MICR
- C. keyboard
- D. cash drawer

Answer: B, C

QUESTION: 74

A retailer wants to make the POS system more secure in the store. One way the retailer plans to do this is by implementing new rules for operator IDs and passwords. To make the passwords more difficult to guess, the retailer is going to implement complex passwords. The passwords must contain a combination of alpha, numeric, and special characters. In addition, the passwords must be 10 digits long. To increase the security, the retailer plans to only give an operator three tries to enter the correct password. After three tries, the operator will be locked out from signing on for 30 minutes. Finally, since turnover can be high in the retail environment, the retailer plans to have the passwords expire every 30 days. Which element of this strategy will not be able to be implemented on the IBM 4690 OS POS controllers?

- A. passwords that expire every 30 days
- B. passwords that must be 10 digits long
- C. passwords that contain special characters
- D. locking the user out after entering three invalid passwords

Answer: B

QUESTION: 75

A POS terminal has dumped, but no dump file can be found on the controller. What could cause this?

- A. ADXCSLTF.DAT is missing
- B. ADXCSLCF.DAT is missing
- C. ADXDUMPT.DAT is missing
- D. ADXRT8EL.DAT is missing

Answer: A

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