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Microsoft

MS-700

Managing Microsoft Teams



Question #1 Section 7

Introductory Info Case study -

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To start the case study -

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Overview -

General Overview -

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following four departments:

IT
HR
R&D
Sales

Physical Locations -

Litware has two main offices. The offices are located in New York and London.

All offices connect to each other by using a WAN link. Each office connects directly to the Internet.

Existing Environment -

All user accounts have an Azure Active Directory Premium Plan P1 license.

Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

Requirements -

Planned Upgrade -

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.

Implement a data retention solution in Microsoft Teams.

Minimize costs and administrative effort.

Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

Department Upgrade Requirements -

Litware plans to implement upgrade requirements for the departments as shown in the following table.

Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

Microsoft Teams Requirements -

All teams must meet the following requirements:

Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.

Only users in the compliance department of Litware must be able to create teams.

Planned Network Tasks -

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

Data Retention Requirements -

Litware identifies the following data retention requirements:

Requirement1: All messages in team collaborations must be deleted after seven years.

Requirement2: all files used in team collaborations must be retained for five years.

Requirement3: All files used in personal chats must be retained for five years.

Device Requirements -

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

The time zone on the phones used by the R&D department must be set to UTC-8.

The time zone on the phones used by the IT department must be set to UTC-5.

All phones must lock automatically after 60 seconds of inactivity.

Voice Pilot Requirements -

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware. Question You need to identify the requirements for the voice pilot project.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Assign an additional license and phone number to each user.
- B. Deploy a Session Border Controller (SBC) for Litware.
- C. Purchase a Phone System for each user.
- D. Create a dial plan for Litware.
- E. Purchase a Calling Plan for Litware.

Answer: AC

Question #2 Section 7

Introductory Info Case study -

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Requirements -

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Voice Pilot Requirements -

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Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware. Question You need to configure Microsoft Teams to meet the collaboration and meeting requirements.

Which two actions should you perform from the Microsoft Teams admin center? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the Meeting settings.
- B. Create a teams policy.
- C. Create a meeting policy.
- D. Create a live events policy.
- E. Modify the Teams settings.

Answer: AC

Manage Teams and App Policies

Question #1 Section 8

Introductory Info Case study -

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Overview -

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment -

Active Directory -

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365 -

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

Microsoft Yammer

Microsoft Exchange Online

Microsoft SharePoint Online

Microsoft OneDrive for Business

Azure Active Directory (Azure AD)

Azure AD dynamic group membership

Microsoft Skype for Business -

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

Meetings

PSTN calling
Instant messaging (IM)
Federation to external companies

Departments -
Contoso has the following departments:

IT
Sales
Human resources (HR)
Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements -

Business Goals -

Contoso identifies the following business goals:
Migrate the maximum number of users to Microsoft Teams.
Minimize administrative effort.

Device Requirements -

Contoso identifies the following device requirements:
Replace Skype for Business IP phones with Microsoft Teams phones.
All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.
Requirement2: Guest users must always wait in a meeting lobby.
Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.
Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements -

Contoso identifies the following calling requirements:
Migrate all existing auto attendants and response groups to Office 365.
Minimize the on-premises PSTN infrastructure.

Technical Requirements -

Guest users must be prevented from making private calls.

Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:
The number of ports allowed on the company's firewalls must be limited.
Team names must be prevented from containing the name of any products produced by Contoso.
Users in the R&D group must be prevented from sending chat messages to users in other departments.
To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.
You identify the following issues during the pilot project:
Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.
Two pilot users in the HR department report that they are not members of the HR team. Question You need to resolve the membership issues for the two pilot users.
What should you do?

- A. Modify the department attribute of both users.
- B. Invite both users to the HR team.
- C. Add both users to the HR group.
- D. Modify the privacy level of the HR team.

Answer: A

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