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QUESTION: 111
Which of the following components listed are considered optional in a GVP 8.1 Solution? (Choose six)

A. Call Control Platform
B. IVR Server
C. Composer
D. Supplementary Services Gateway
E. Speech Server
F. Resource Manager
G. CTI Connector
H. Media Control Platform

Answer: A, B, C, D, E, G

QUESTION: 112
GVP 8 supports HTTP and HTTPS

A. True
B. False

Answer: A

QUESTION: 113
When configuring GVP 8, which of the following groups of functions can be performed through Genesys Administrator?

A. Adding New applications, Adding Application templates and creating Roles
B. Adding New applications, Adding Applications templates and setting user permissions
C. Viewing Alarms, Monitoring Applications, creating application solutions and changing user permissions
D. All of the above
E. None of the above

Answer: D

QUESTION: 114

Under what circumstances it is appropriate to deploy an IP Call Manager?

A. Three or more VCS's
B. An IPCS and a VCS on the same computer
C. An IPCS deployed on the same computer as the EMPS
D. Two or more IPCS's

Answer: D

QUESTION: 115
Role Based Access control in GVP 8.1.2 is available only through Genesys Administrator.

A. True
B. False

Answer: A

QUESTION: 116
A Primary Voice Application URL is required when provisioning the IVR Profile. The Primary Voice Application CANNOT include_____.

A. The fully qualified name of the web server that hosts the application
B. The numeric IP address of the web server that hosts the application
C. The name of the first page of the voice application
D. The path to the <Application Name>.XML file

Answer: D

QUESTION: 117
Which process of EMPS communicates with the dispenser?

A. SPS A-Self-Service Provisioning Server
B. SPM A-Self-Service Provisioning Manager
C. SCI - Solution Control Interface
D. SCA - Self-Service Configuration Agent

Answer: A

QUESTION: 118
When the parameter localconfig is set equal to 1 (localconfig = 1) in GVP.ini, the WatchDog service will_____.

A. Not read the local GVP.ini file, using the latest configuration contained in the LDAP database for the VCS/IPCS parameter settings
B. Read the local GVP.ini file for the VCS/IPCS parameters, not using use the latest configuration contained in the LDAP database.
C. Read the local watchdog.ini file for the VCS/IPCS parameters, not using use the latest configuration contained in the LDAP database.
D. Read the local EMPS.ini file for the VCS/IPCS parameters, not using use the latest configuration contained in the LDAP database.

Answer: B

QUESTION: 119
Outbound Calling is a feature typically associated with_____configuration.

A. An In-Front of the Switch
B. A Behind the Switch
C. A VoIP application
D. An MRCP ASR

Answer: A

QUESTION: 120
Is ISCC function used by IVR-TServer in network mode ? Choose the best statement.

A. Yes because the IVR is like a second site
B. No because the IVR is integrated in the real site
C. No because ISCC function doesn?t exist in IVR-TServer

Answer: A

QUESTION: 121
When deploying multiple instances of IPCS, which IP address would need to be specified in the configuration in order for the two or more IPCS to properly register their resources and receive calls?

A. Local IP address
B. SQL Server
C. Primary Call Manager
D. Media Gateway IP address

Answer: C

QUESTION: 122
When using the Sun One Directory Server as the LDAP database to store the configuration for GVP, the user name that is required is_____.

A. cn=Manager
B. GVPOwner
C. cn=Directory Manager
D. admin

Answer: C

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