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Question: 89

When introducing a Digital Workforce to the organization which of the following should you not be thinking about?
A. Keep them busy
B. Manage them
C. Implement them
D. None of the above

Answer: D

Question: 90

Which of the following statements does not describe one of the business drivers of using a Divisional Model?
A. Low cost automations across selected operations functions
B. Ideal model for establishing Robotic Automation Capability in a specific division or divisions
C. Establishing an RPA Capability with a minimum dependency on other functions
D. Perfect model where a Center of Excellence is already established in the organization

Answer: D

Question: 91

Select the correct statement that describes the Robotic Operating Model?
A. Provides a mechanism for ensuring a model is in place for the robots to eventually replace the human workforce so there is no seamless interaction
B. It provides the foundations for evolving the traditional Target Operating Model to embrace the robots and establish a seamless bi-directional flow of work between the human and the digital workforce
C. Enables IT to encompass RPA as a software offering as part of their suite and projects are therefore delivered by IT
D. Allows the organization to understand that eventually the digital workforce will replace the human workforce and the model enables the proceeding to begin in the replacement occurring

Answer: B

Question: 92

Select the correct statement that describes the designing of the Robotic Operating Model?
A. The Robotic Operating Model has been designed to integrate fully with our customer's incumbent change management systems, thereby removing the need for additional procedural and governance obligations
B. The Robotic Operating Model has been designed to ensure automated processes can be delivered in the quickest way possible without a governance or standards and can be deployed into an environment that has not operationalconstraints
C. The Robotic Operating Model has been designed to ensure additional methodologies, governances and a newly created organizational structures are in place to replace any current IT Project methodologies
D. None of the above

Answer: A

Question: 93

A visionary RPA benefit allows for "Superior Control, Governance & IT Security", which of the following describes this benefit?
A. Enables humans to focus on higher value judgement-based decision making and customer relationship
B. Automations are quick to develop and deploy and components are reusable
C. Segregation of roles between development and operations
D. Process automation results in standardization of best practice

Answer: D

Question: 94

Which of the following areas should the Head of RPA work with when rolling out an RPA Capability?
A. Technology
B. Process
C. People
D. Technology, Process and People

Answer: D

Question: 95

Which whom would the Head of RPA work with to build a scalable and robust Digital Workforce?
A. Technology
B. Operations
C. HR
D. None of the above

Answer: C

Question: 96

What is the initial task of rolling out a Robotic Operating Model?
A. Initial task of replacing all IT related projects with RPA
B. Initial task of working out what methodology is going to be adhered to in the model
C. Initial task of reviewing what processes are to be automated
D. Initial task of assigning roles and responsibilities to all tasks across the automation programme

Answer: C

Question: 97

How long does it take to build a ROM in the initialize phase of the maturity model?
A. 1 week
B. Up to 1 month
C. 1-3 months
D. 3-6 months
E. 6+ months

Answer: E

Question: 98

Who does the Head of RPA need to work closely with?
A. CIO and their respective teams only
B. COO and their respective teams only
C. Both the CIO and COO and their respective teams
D. None of the above

Answer: C

Question: 99

Can you determine which of the following is not an activity of the initialize phase?
A. Train core RPA Team
B. Define vision, target operating model and organizational roles
C. Deliver initial processes/benefits
D. Embed RPA benefits realization tracking as a core performance measure for automation roadmap.

Answer: A

Question: 100

Which of the following best describes realizing the full potential from RPA?
A. Establishing RPA as an IT Project
B. Focus on adapting the culture of the organization, as well as building specific RPA skills and capability
C. Do not include IT in rolling out RPA into the organization
D. Ensure the organization RPA is a desktop solution that anybody can install and use

Answer: B

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