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**Avaya**

**72301X**

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### Question: 15

A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC).

Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks? (Choose three.)

- A. PPM Services
- B. Media Interface
- C. Routine Configuration
- D. Signaling Interfaces
- E. Server Configuration

**Answer: A,C,D,E**

### Question: 16

Which three statements are true about Avaya Aura® Messaging (AAM)? (Choose three.)

- A. 20 Voice Ports are always reserved for retrieving messages.
- B. AAM can run on Avaya-provided hardware that runs Linux® and Avaya Aura® System Platform, or VMware in a virtualized environment.
- C. You can choose to use the Avaya Message Store or Microsoft Exchange Store.
- D. AAM Multi-Server configuration separates Application Servers from Avaya Message Store.
- E. Each message application server allows for up to 100 simultaneous SIP or H323 sessions, with 300 active ports permitted per Voice Mail Domain (VMD).

**Answer: A,B,C,D**

### Question: 17

Which three statements about the Avaya Session Border Controller for Enterprise (SBCE) are true? (Choose three.)

- A. Split horizon DNS with FQDN is recommended to allow smartphones to seamlessly register with Avaya Session Border Controller for Enterprise, when out of range of Wi-Fi over the Mobile network, and register direct with Avaya Aura® Session Manager when connected to a corporate Wi-Fi.
- B. You must use HTTPS as opposed to HTTP when web browsing to the Element Management System (EMS).
- C. When ignoring traffic considerations, it is possible to co-reside WebRTC, Remote Worker, and SIP Trunking applications on the same Avaya Session Border Controller for Enterprise (SBCE).
- D. Remote Worker and SIP Trunking can use the same IP addresses for both services.
- E. You can SSH to Avaya Session Border Controller for Enterprise using PuTTY with standard port 22.

**Answer: A,B,E**

### Question: 18

What are the steps necessary to trace SIP messages going through the Avaya Session Border Controller for Enterprise (SBCE)?

- A. Login to the EMS using a web browser, then access Device specific settings > Troubleshooting > Tracing, and click on Start traceSB
- B. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 22, issue the su C root command, and then execute the traceSBC command.
- C. Login to the EMS using port SSH 222, issue the sudo su command, and then execute the traceSBC command.
- D. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 222, issue the sudo su command, and then execute the traceSBC command.

**Answer: C**

### **Question: 19**

What are two ways to view the ipcs.log file of an Avaya Session Border Controller for Enterprise (SBCE) High Availability (HA) system? (Choose two.)

- A. Login to the EMS using a web browser, then click on Logs > System Logs.
- B. Login to the active SBCE, and cat /archive/syslog/ipcs/ipcs.log.
- C. Login to the EMS and cat /archive/syslog/ipcs/ipcs.log.
- D. Login to the EMS using a web browser, then click on the active SBCE under Installed Devices, then click on View System Logs.
- E. Login to the EMS and cat /var/log/ipcs.log.

**Answer: A,E**

### **Question: 20**

Callers hear a fast busy when they dial into Avaya Aura® Messaging (AAM) to retrieve their voicemail messages. After troubleshooting you discover that someone has left trunks in busy-out state on AAM.

How would you restore the trunks to in-service status?

- A. Using AAM web GUI access Administration > Messaging > Diagnostics > Network Connection, and then click on the Release All Trunks button.
- B. SSH to AAM, and execute the release trunks all command.
- C. SSH to AAM, and execute the release trunk command.
- D. Using AAM web GUI access Administration > Messaging > Telephony Diagnostics > Release, type all in the Equipment Number field, and then click on the Release button.

**Answer: D**

### **Question: 21**

Which method can be used to verify the Client and TSAPI services have been administered correctly?

- A. The TSAPI test is call initiated from CTI endpoints using SIP telephones.
- B. The TSAPI test is call initialed from within Avaya Aura® Communication Manager (CM) command line using the test TSAPI interface command.
- C. The TSAPI test is call initiated within the TSAPI web interface > TSAPI Monitoring Tool menu.
- D. The TSAPI test is call initiated within the Utilities > Diagnostics > AE ServiceTSAPI Test menu.

**Answer: C**

## Question: 22

Which three statements about Avaya Breeze with WebRTC Snap-in are true? (Choose three.)

- A. WebRTC uses a STUN/TURN server to relay WebRTC media from the public network through to the Avaya Aura® Media Server (AAMS).
- B. WebRTC and Presence Services Snap-ins can co-reside on a General Purpose Cluster.
- C. WebRTC uses the Avaya Aura® Media Server (AAMS) to convert WebRTC media to SIP media.
- D. The WebRTC Snap-in will validate the authorization token created and encrypted by the web server.
- E. The web browser uses the Cluster IP Address to reach an Avaya Breeze node when making a WebRTC call.

**Answer: A,B,E**

## Question: 23

Considering the message flow to an Avaya Aura® Contact Center (AACC) agent, which statement about the media path from the incoming caller is true?

- A. It is not anchored on the Avaya Aura® Media Server.
- B. It is anchored on the Avaya Aura® Media Server if using SIP agent.
- C. It is anchored on the Avaya Aura® Media Server until the agent answers the call.
- D. It is anchored on the Avaya Aura® Media Server for the duration of the call.

**Answer: B**

## Question: 24

Which two methods can be used to determine the status of the Switch/CTI Link between Avaya Aura® Communication Manager (CM) and Avaya Aura® Application Enablement Services (AES)? (Choose two.)

- A. Observe the AES Alarm Report.
- B. Run an ASAI test on AE
- C. Observe the CM dashboard.
- D. Observe the AES dashboard.
- E. Run the status aesvcs cti-link command on C

**Answer: A,B,D**

## Question: 25

What is the way to check the version of Presence Services snap-in installed on the Avaya Breeze platform?

- A. Using Avaya Aura® System Manager (SMGR) Navigate to Elements > Engagement Development Platform > Server Administration, and read the Version displayed.
- B. Using Avaya Aura® System Manager (SMGR) Navigate to Elements > Engagement Development Platform > Server Management, and read the Version displayed.
- C. Using PuTTY SSH to the Avaya Breeze platform, login as cust, then execute the swversion command.
- D. Using PuTTY SSH to the Avaya Breeze platform, login as cust, then execute the swversion C Presence Services command.

**Answer: A**

### Question: 26

In an Avaya Aura® Presence Services (PS) message flow, which type of message does a Remote Worker first send to PS?

- A. NOTIFY
- B. SUBSCRIBE
- C. OPTIONS
- D. REGISTER

**Answer: D**

### Question: 27

A customer reports that they cannot place WebRTC calls. You discover there is a problem with communication between Avaya Breeze and the Avaya Aura® Media Server (AAMS).

Where in Avaya Breeze do you set/check the User ID for Restful TLS authentication?

- A. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Avaya Aura Media Server
- B. Use the System Manager (SMGR) web GUI to access Breeze > Cluster Administration > General > Cluster Attributes
- C. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Attributes
- D. Use the System Manager (SMGR) web GUI to access Breeze > Server Administration > Dashboard

**Answer: B**

### Question: 28

In Avaya Aura® Messaging (AAM), which Command Line Interface command produces the same output as what is shown on the Process Status Results page in the AAM Web GUI?

- A. sysstatus
- B. vmstat
- C. appstat
- D. statapp

**Answer: D**

### Question: 29

When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox instead of the users named followed by "please enter your password".

After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura® Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.

How can this problem be fixed?

- A. Change clid-numbering 0 SAT form to send the correct CLI
- B. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule to correct the incoming CLID format.
- C. In Session Manager, configure a DigitConversionAdapter with `fromto=true` to update the `Form` header as well as the P-asserted-identity, and link it to the AAM SIP Entity.
- D. Having identified the trunk group from Avaya Aura® Communication Manager (CM) to AMM is public, change public-unknown-numbering 0 SAT form, to send the correct CLI

**Answer: B**

### **Question: 30**

In Avaya Aura® 7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on a System Manager (SMGR) WebLM server. The EMS points to the WebLM server using a URL.

What is the correct syntax of the URL where 135.xxx.xxx.xxx. is the IP address of the SMGR WebLM server?

- A. `https://135.xx.xxx.xx:8443/WebLM/LicenseServer`
- B. `https://135.xx.xxx.xx:8080/LicenseServer`
- C. `https://135.xx.xxx.xx:52233/WebLM/LicenseServer`
- D. `https://135.xx.xxx.xx/WebLM`

**Answer: C**

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